



HealthPartners®

Title: Lakeview Hospital Plain Language Financial Assistance

**Policy Number:
ADM-FIN-422**

PURPOSE:

Lakeview Hospital offers financial assistance. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in Lakeview's Financial Assistance Policy. To obtain free copies of the Financial Assistance Policy and application form online, to request free copies by mail, or for help with the application process, please visit or contact as follows:

Website: <http://www.lakeviewhealth.org/Charity-Care-Application>

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| Physical Location: | Lakeview Hospital Business Office 927 West Churchill St. Stillwater, Minnesota 55082 | OR | Lakeview Homecare Business Office 5803 Neal Ave N Oak Park Heights, Minnesota 55082 |
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| Phone: | 651-430-4533 (Hospital Bus. Office) 651-430-8591 (Business Office Fax) | 651-275-8248 (Homecare Bus. Office) 651-430-8505 (Business Office Fax) |
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PROCESS:

ELIGIBILITY: Lakeview Hospital calculates financial assistance based on patients' household income compared to what's called the Federal Poverty Line (FPL). Patients whose household income is less than 200% of FPL will receive the most generous discount. Above 200% of FPL, the level of financial assistance will depend on household income, liquid Assets, family size, and the total hospital charges for the care. Please refer to Lakeview's Financial Assistance Policy for more information. If a patient has received emergency or other medically necessary care at Lakeview and is eligible for financial assistance, Lakeview will not charge more than amounts generally billed to patients that have health insurance coverage.

HOW TO APPLY: To apply for financial assistance, patients must fill out an application form and return it to Lakeview Hospital in person, by mail or by fax using the contact information above. Patients will be asked to provide documentation verifying income (such as a federal income tax return), Liquid assets (such as savings account, stocks) and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance). The Lakeview Business Office can be reached by phone at 651-430-4533. Please refer to Lakeview's Financial Assistance Policy for more information.

TRANSLATIONS: Translations of Lakeview's Financial Assistance Policy, application form, and plain language summary are available in certain languages according to the communities served by Lakeview Hospital or Homecare. For free translated copies, please visit Lakeview's website or request copies using the contact information above.