



Silver Sneakers Workaround to Getting Member 16 Digit ID#

If Care Coordinators are simply wanting to assist members in getting their ID # which would be WONDERFUL, they can use this site: **check.silversneakers.com** – simply type that into any browser on a computer using Chrome and the following screen appears. This makes the email optional.

Keep in mind, this does not enroll a member or get them started using our On Demand / LIVE tools. They must still create an account at SilverSneakers.com to have access to those tools. In addition, this will pop up their closest locations to take their ID # into to get started as well as allow them to print the ID #.

A screenshot of the Silver Sneakers website's eligibility check form. At the top left is the Silver Sneakers logo. Below it, the text "ELIGIBILITY CHECK" is centered. The form consists of several input fields: "First Name", "Last Name", "Date of Birth" (with sub-fields for MM, DD, and YY), "Zip", and "Email (optional)". At the bottom of the form is a large orange button with the text "CHECK ELIGIBILITY!" in white capital letters.